

# Jonathan Velazquez

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## Experience

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Florida Fish and Wildlife Conservation Commission (FWC) Fort Myers, FL  
Distributed Computer Systems Specialist September 2023 - Present

- Automated deployment of 750+ Law Enforcement workstations via custom PowerShell branding scripts, reducing provisioning to near-zero-touch
- Package and deploy 15+ enterprise applications via Intune including ArcGIS Pro, SentinelOne, and Cisco AnyConnect
- Built a two-stage PowerShell script for network printer deployment, staging drivers in system context then adding printer connections in user context
- Built a PowerShell script to migrate ArcMap license server configurations across 200+ endpoints, resolving an agency-wide licensing failure
- Manage third-party software patching and remediation across enterprise endpoints using Tanium and Intune, handling per-user vs. machine-scope conflicts and maintaining updated deployment packages
- Handle day-to-day Intune administration including hardware hash enrollment, app targeting, BitLocker key retrieval, primary user assignment, and mobile device management
- Deliver technical support statewide via ticketing queue and remote assistance tools (TeamDynamix, GoToAssist), with on-site device provisioning and hardware support across a five-county region (Manatee, Sarasota, Charlotte, Lee, Collier)
- Administer user accounts across Active Directory and Intune including MFA configuration, group assignments, account lifecycle management.
- Execute endpoint triage in coordination with the Information Security Manager, collecting indicators and artifacts and carrying out remediation or reimaging based on findings
- Mentor new staff on support procedures and endpoint management tools

CHICOS FAS Inc. Fort Myers, FL  
Technology Operations (Intern) May 2023 - August 2023

- Queried Active Directory and Distribution Groups via PowerShell to extract provisioning data by role, consolidated results into a master dataset, and removed duplicates to establish clean access baselines
- Reviewed SCCM software inventories across comparable positions to identify common application sets and define per-role software baselines supporting the RBAC design
- Mined Zendesk ticket history with targeted queries to surface role-specific access patterns and validate requirements against real user needs
- Delivered complete RBAC profiles for every position in the company, documenting software requirements, distribution group memberships, file share access, and Yammer groups; producing a repeatable provisioning reference submitted for management approval

## Projects

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Home Lab

- Developed Ansible playbooks to provision VMs to a defined baseline state and automate self-hosted service deployments
  - VM provisioning: user creation, SSH key-based auth, essential package installation, and Docker readiness validation
  - Service deployment: automated configuration and deployment of docker containers such as Forgejo, Immich, Traefik, and SMB share mapping across devices
- Built an automated container update pipeline across Forgejo, Renovate, and Komodo
  - Renovate scans for upstream image updates nightly and opens PRs in Forgejo
  - Approved merges trigger Komodo to automatically redeploy updated containers
- Reverse proxy (Traefik) with automated SSL certificate management and custom DNS routing

## Education

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Florida Southwestern State College Associates of Science • 3.88  
Network System Technology 2021 - 2023

## Certifications

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CCNA 200-301 February 2026  
Cisco

CompTIA A+ August 2023  
CompTIA